



# DRIVE PACKING FORM

Name:

Address:

Email Address:

Telephone Number:

Mobile Number:

**If this drive was taken from a laptop, desktop or server: what operating system was it running?**

- Windows     Mac     Linux     Other:

**Briefly describe any incident which might have caused your data to become inaccessible?**

- shock damage (e.g. accidental fall of drive)  
 drive has incurred physical damage (e.g. fire, water damage or broken connector)  
 accidental format  
 accidental synching with another drive  
 possible power surge  
 the RAID array seems to have failed (applicable to server drives and NAS devices)  
 drive seems to have failed for no particular reason  
  
 other (please specify):

**All your files are important to us. However, Drive Rescue would like you to prioritise the most important file types you would like recovered (e.g. AutoCad files, Sage files, Word files)**

**If you have been referred to us by your local I.T. support / computer repair provider please state their business name here:**

**Any other Comments or Requests:**